Fax Interface

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Faxing Overview

Currently BOOMS supports the "FAXBOX" from DCE Corporation and ZETAFAX from Equisys. The FAXBOX is essentially a Send-only fax machine that appears to be just another printer to the software (BOOMS or otherwise). ZETAFAX is a software solution that runs on Windows 95/98 or Windows NT. By recognizing that output is being sent to a fax machine, BOOMS is able to prefix each printed file with a phone number and other coded information (250 characters for FAXBOX, 550 for ZETAFAX, at the start of each print file).

Faxing from within BOOMS is accomplished by:

- Predefining a printer with the name "FAXBOX" or "ZETAFAX". This printer must have "ESPON" characteristics.
- Directing your **PRINTC** output to "FAXBOX" or "ZETAFAX"
- Printing, from any part of the system.

FAXBOX/ZETAFAX Automated Printing

Automated printing is accomplished when BOOMS can determine the correct Phone Number to dial in order to send the Fax (Fax Numbers are obtained from the Promotion File). This capability has been implemented for the following 4 situations:

- **ORDERS**: Brokerage Orders will be Faxed to the List Owner (Manager). Management Orders will be Faxed to the Service Bureau where the List is maintained (for ZETAFAX, uses LETTERHEAD=ORDER).
- **INVOICES:** Invoices (Part 1) will be Faxed to the Client (for ZETAFAX, uses LETTERHEAD=INVOICE)
- ALTERNATE PRINT INVOICES: Part 1 will be Faxed to the Client, Part 2 (Job Notification) will be Faxed to the List Owner, and Part 3 (Invoice for Management Service Fee) will be Faxed to the List Owner (for ZETAFAX, uses LETTERHEAD=INVOICE).
- CLEARANCES: Clearances will be Faxed to the List Owner (Manager) (for ZETAFAX, uses LETTER-HEAD=CLEAR)

You will be presented with the following STATUS message:

SENDFAX: t,ccccc;ffffff;"F2/F4/F8"

where:

t = the TYPE (i.e. "B", "O", "M" or "S")
ccccc = the promotion code
ffffff = the Fax Number

Press "F2" to send the fax Press "F4" to cancel the fax Press "F8" to manually specify SENDFAX parameters. You will be presented with the SENDFAX parameters screen (see below).

FAXBOX/ZETAFAX Manual Interface

When BOOMS does not know where to send the Fax (or at your request), you will be presented with the "SENDFAX" screen overlay shown in Figure K.1.

If you fill in the "Promotion Type" and "Promotion Code" (and press "Enter" or "Esc"), BOOMS will search the promotion file, fill in the "FAX Number" and "Attention" and place the cursor at the "FAX Number" field. The "Attention" line will appear at the top of the Fax and on the journal printer. The "Comment" field, if entered, will only appear on the journal printer. "Time of Transmit" indicates when this FAX should be sent (based on a 24-hour clock). "Priority" can be "N" (Normal), "L" (Low priority; i.e. send at the defined "off peak" hours), or "H" (High Priority; put it at the top of the FAXBOX/ZETAFAX Queue). "Fine Resolution" should normally be set to "N". This will allow the FAX to be sent at normal (coarse) resolution.

The values in section "Fax Cover ONLY" are used only when printing a Fax Cover Page. In order to print a cover page (Fax Cover Name):

For FAXBOX: you must use the "Short Code" (Macro) capability of the FAXBOX to store a cover page by the indicated name in FAXBOX internal memory. BOOMS used 4 variables in the cover page

C0	=	Attention (To)
C1	=	From
C2	=	Subject line 1
C3	=	Subject (cont)

For ZETAFAX: you must define a Coversheet as described in the ZETAFAX User Guide.

🔀 ZOOMS - BOOMMAIN		_ _ X		
PRINT=1 PRINTC=ZETAFAX (BOOMS)				
1Help 2Accept 3 4Cancel 5 6	7Display <mark>8</mark> 9	O		
Invc'ing Salesperson.:02 Order Number:091755 Mailer:OLSEN;OLSEN'S MILL DIRECT Broker:RURES;RUBIN RESPONSE SERVICE Attention of:Bob	Order Date.:07-12-99 Updated Date:07-13-99 Mailer Offer:APPAREL C Mailer Key.:1865 Broker/ Client P.O.#:182227S	(MANAGED) ATALOG		
Promotion Type: Promotion Code:	1eters			
FAX Number: [G02]=382=2528 Priority:N [N/L/H] Time of Transmit : [hhmm] Fine Resolution? :N [Y/N] Comment (JOURNAL):0#091755 Attention (To)JANE FRIEND [Y/N] Company (To):AMERICAN COMPUTER GROUP ;				
FAX Cover Name: FromRich Josephs Subject Subject (cont):				

Figure K.1. Sendfax Interface Window

Once the parameters are set as desired, you can press "F2" to accept them and send the FAX. Press "F4" if you wish to cancel the FAX. As with normal Promotion File searching, the "F7" (Display), "Shift-F7/PgDn" (Display Next) and "Ctrl-F7/PgUp" (Display Prior) keys can be used to locate a particular entry.