

## Status & Error Messages

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All Status and Error messages produced by BOOMS are listed alphabetically in this appendix. Many of the error conditions should not occur under normal operating conditions. Some errors, especially those relating to the System Files, may require you to obtain technical assistance. In the messages, "LCC" refer to "Lissan Computing Company, Inc". You can reach us at 203-546-0568.

Under certain conditions, one workstation may temporarily "LOCK" a Btrieve file for its exclusive use. Other workstations attempting to use the file would get an error "85" from Btrieve. BOOMS will try to avoid returning this condition to you by constantly retrying the operation that caused the error in the first place. If it does this, you will hear a long beep. Control of the workstation will not be returned until the operation completes successfully. If the wait seems excessively long, you can press "Esc" (or "Ctrl-Break" or "Alt-F9") to terminate the wait.

At the end of this section there is a numerical list of common DOS error codes, common Btrieve Record Manager error codes and common Opt-Tech Sort error codes.

## — A—

**Abort, Retry, Fail, Ignore?** - A disk or printer error has occurred as indicated by a prior error message. If the error has been corrected (e.g. a printer has been readied or a floppy disk has been put in a disk drive), reply **RETRY (R)**. If you are unable to correct the error, reply **FAIL (F)**. BOOMS handles replies of **ABORT (A)** or **IGNORE (I)** as if you replied **FAIL**.

**ACCT "VOID"/"PIF" (TRANS "nnnnn",ss)** - You entered a transaction for an Order that is marked "Void" or "Paid-in-Full" on Accounts Receivable or Accounts Payable. Press "F2" to skip the transaction and continue posting other transactions. Press "F4" to abort posting. You must "UnVoid" or "UnPIF" the Order before you can post a transaction against it.

**Add Duplicate DataCard Request** - You pressed Alt-F3 from DataCard Entry to Add a new DataCard to the system based on the currently displayed card. Enter a number that does not currently exist to add the card.

**ADD Request** - You pressed Function Key 3 to request the addition of a record to a file.

**Added** - A record has been successfully added to a BOOMS file.

**Additional Charges** - You pressed Function Key 3 (from Orders Posting/ Invoicing) to request an invoice for Additional (Other) charges.

**Additional Charges Merged** - You have printed an Invoice for Additional (Other) charges and have indicated to the System that the Invoice is correct.

**Are you Sure ????? (F2/Yes, F4/No)** - You requested that the system perform a task requiring **POSITIVE** verification (e.g. FREE an Order from A/R-A/P back to Order Entry). Press "F2" to proceed with the task. Press "F4" to cancel the task.

## — B—

**BOOMS Abnormal End !!!** - A terminating error has occurred. The reason for the error was indicated in a previous message.

**BOOMS Ended Normally** - BOOMS has successfully returned to the DOS Prompt following the pressing of Function Key 10 (F0).

**BOOMS Requires DOS Version 3.0 or Higher** - You tried to start BOOMS on a system that is not at a required level of the Disk Operating System (DOS).

**Btrieve not Initialized, BOOMS Terminated** - You tried to start BOOMS without first starting the Btrieve Record Manager (BTRIEVE.EXE). BOOMS cannot run without the Record Manager. Contact LCC for assistance.

**Btrieve Version Error, BOOMS Terminated** - You tried to start BOOMS with a version of the Btrieve Record Manager (BTRIEVE.EXE) that is not at a required service level. Contact LCC for assistance.

## — C—

**Can't "Kill" Non-Canceled Order** - From Order Entry or Invoicing/Posting you attempted to "Kill" an Order but the Order is not marked canceled by Order Entry.

**CATALOG "nnnnnnnn" Not Found** - BOOMS could not locate the System Catalog specified at BOOMS startup time. Verify the **STARTUP** procedure.

**Catalog Error; Btrieve ErrorCode=yy** - A Btrieve error has occurred while accessing the System Catalog. "yy" is the error code. Verify the **STARTUP** Procedure.

**CODE CONFLICTS WITH TYPE=x, NOT ADDED** - You are trying to add a record to the Promotion file, but the Company Name for that record is different from an existing record (same CODE different TYPE). If you really want to add the record do an **AddDupl ("Ctrl-F3")**

## — D—

**DataCard Maximum Exceeded** - Approximately 84 lines of information can be contained on a DataCard (for either basic information and Usage/State counts). You have exceeded this limit.

**Deleted** - a record has been successfully deleted from a BOOMS file.

**Disk Full** - Printing is currently directed to a Disk, but that Disk is Full.

**Disk Full; "F2" for New Disk** - A BOOMS function was writing sequential data to a floppy disk. That disk is full. Replace the disk with an empty one and press "F2" to have the system continue with the function.

**Display A Record First** - You attempted an operation (e.g. Update) that requires that a record be Displayed on the screen, but no record is being Displayed.

**Display Request** - You pressed Function Key 7 to request the display of a BOOMS file record.

**Displayed** - A record from a BOOMS File has been successfully displayed.

**Displayed ("Alternate" Search Type)** - You requested a display of a record from the Promotion file by a Code that does not match a company code on the file. The alternate display technique has been used (Sort Code) to displayed the 1st matching record in alphabetical sequence.

**Display-only Mode** - you requested a function (e.g. ORDER NOTES) for which you have display authorization only. The message is reminding you that updates are not allowed.

**Duplicate Record in CATALOG "xxxxxxx"** - You attempted to add a record, "xxxxxxx" to the SYSTEM CATALOG but a record with an identical key already exists on the file.

## — E—

**Edit Mode** - You pressed F5 to request updating of a DataCard.

**End of File on "xxxxxxx"** - Unexpected end-of-file was reached on BOOMS file "xxxxxxx". This can also occur if you are doing Display Next (Shift-F7) or Display Previous (Ctrl-F7) operations. In these cases, you can press "F7" and enter a new record to display.

**Enter Values in Window Below** - A Fill-in-the-Blanks Window was just Displayed. The Cursor is positioned to the 1st input field.

**Enter "EXIT" to return to BOOMS** - You have selected function "U1" from the Main Selection Menu (DOS Commands). BOOMS is reminding you of the way that you can return to BOOMS processing.

**Error=## on Rename for "nnnnnnnn"** - the system has returned error code "##" while trying to rename file "nnnnnnnn". If you receive this message when trying to run Step "P1" from the General Ledger Period-end Checklist, the likely cause is that another user is currently using the Accounting System (Make sure other users are out of the Accounting System and try re-running step "P1")

**Error Loading Screen "nnnnnnnn";BRC=nn** - A Btrieve error, "nn", was detected while attempting to obtain a Screen from "BSCREENS.DBF" for display. Restart BOOMS. If the error reoccurs, contact LCC for assistance.

**"Exchange Journal" Total is Non-zero** - You are running a Trial Balance (step "P6" from the G/L Period-End Checklist) and the system has detected a non-zero balance in the "Exchange Journal". This Journal MUST total zero. Run step "P2" to correct the imbalance.

— F —

**File "BDATA Cnn.BSF" Created; Press "F2"** - You are creating a datacard cover page file during "Batch Print DataCards". BOOMS is pausing to let you know the name of the file ("nn" is a number from "01" to "99"). Press F2 after noting the name of the file.

**File "BTEMP nnn.BSF" Created; Press "F2"** - You are spooling printed output to a disk file. BOOMS is pausing to let you know the name of the file ("nnn" is a number from "001" to "999"). Press F2 after noting the name of the file.

**File "sssssss.sss" Exists (ERROR)** - You are spooling printed output to a disk file. The file you are trying to create already exists and BOOMS is NOT autoincrementing the file number or the maximum number has been reached (999).

**File Create Error ##; fffffff.ext** - DOS has returned error code "##" while trying to create a file, "ffffff.ext".

**File Exists; "F2"/Overwrite, "F4"/Cancel** - You are doing "Branch Office, Orders Strip" processing and a duplicate output file has been encountered (perhaps from a prior Strip run). Press "F2" if you want to overwrite the file with the new output. Press "F4" to cancel. If you cancel, you can specify a different output name.

**File Write Error ##;** - DOS has returned error code "##" while trying to write to a file.

**File "sssssss", Access Denied** - You are trying to run a task that required exclusive control of file, "sssssss", but the file is currently in use by another workstation. If this problem persists, contact LCC for assistance.

**File "sssssss" Error; Return Code=nn** - A Btrieve error, "nn", has occurred on the indicated file ("sssssss"). Consult the listing of the Btrieve ERROR CODES. If the explanation for "nn" provides no assistance, contact LCC.

**File "sssssss", Conflict on Update** - While running on a NETWORK, an update/delete operation cannot be performed because the record has been changed by another station since this station read it. Retry the operation.

**File "sssssss", Duplicate Record** - You were attempting to Add a record to a file, but a record with an identical key already exists on the file.

**File "sssssss", Input/Output Error** - a physical error has occurred while processing Btrieve file "sssssss". Restart BOOMS (Alt-Ctrl-Del). If the error reoccurs, you must repair the file (See Appendix G). Contact LCC for assistance.

**File "sssssss", inuse; Try Again Later** - You were attempting to update/delete a record on file "sssssss" but another station has temporarily reserved the file for exclusive use. Retry the operation.

**File "sssssss", inuse; F2/Retry, F4/Abrt** - You were attempting to update/delete a record on file "sssssss" but another station has temporarily reserved the file for exclusive use. Press "F2" if you want to retry the request, "F4" if you want to cancel the request.

**File "sssssss" not Found** - File "sssssss" was not found. Check the SYSTEM CATALOG to verify the location of the file.

**File "sssssss", Record in Use** - while running the BOOMS system in a Networking environment, 2 stations tried to update the same record. Only one station can update at a time. Try your request again later.

**Forced "Stop" During Report Setup (Report Writer)** - while attempting to run a "Report Writer Report", a "STOP" statement was encountered during "REPORT SETUP". This usually indicates that a required screen variable was not filled in. Check the requirements for the report you are attempting to run.

**Function Disabled File Open Failed** - You requested a Function from a menu that requires certain files to be opened. However, at least one of these files has failed to open. A previous error message would have indicated why the file did not open. If you did not see the previous error message, re-signon to the system making note of any messages.

**Function Disabled "Key" not defined** - You requested a function that requires an optional "key" definition for a file, however, that "key" is not defined. Contact LCC for assistance.

**F2=CM-ALL F5=CM-1 F6=CM-JN F7=CM-2** - You requested a Credit memo Invoice (Alt-F4) from the Invoicing/Posting screen. This Status Menu is presenting four options: Press F2 to print all 3 parts of an Invoice, press F5 to print part 1, press F6 to print part 2 or press F7 to print part 3. Press "F4" to cancel the request. (See Chapter 5 for more details).

**F5=3-Part F6=Part1 F7=Part2 F8=Part3** - You requested a 3-Part sequence-numbered print of an Order (Shift-F2) from the Order Entry Screen. This Status Menu is presenting four options: Press F5 to print all 3 parts, press F6 to print part 1, press F7 to print part 2 or press F8 to print part 3. Press "F4" to cancel the request. (See Chapter 4 for more details).

**F5=Mailer/MailDate F6=ClientPO#** - You requested an Alternate Display (Shift-F6) from the Order Entry Screen. This Status Menu is presenting two options: Press F5 to display an Order based on Mailer Code and Mail Date. Press F6 to display an Order based on Client P.O.#. Press "F4" to cancel the request. (See Chapter 4 for more details).

— G —

**G/L Date Exceeded, Do "G3" Processing** - you attempted to do an operation that would post a transaction to the current period journal. However, the Ledger Date indicates that the current period must be closed (Function "G3":G/L Period-end Checklist). You must run at least step "P1" from the checklist before you can continue with Journal postings.

**Global Record Contains Invalid Dates** - a validity check of the dates in the accounting Global Record discovered inconsistencies. Go to Global Record Maintenance (Function "D1") and verify these dates.

— H —

**High Order Number Exceeded** - You attempted to Add an Order to the System, but the next order number would exceed the highest number possible (as indicated in the "GLOBAL DEFINITION" Record).

— I —

**Input File Format Error, "Merge" Ended** - You are trying to "merge" Orders from a branch office, but the specified input file is not a valid "strip" file. Verify how the file was created. Contact LCC for assistance.

**Input File Open Error;DOSRC=nn** - A DOS error occurred while opening a file. "nn" is the return code from DOS. A typical error is "02" which is "file not found".

**Input File Read Error;DOSRC=nn** - A DOS error occurred while reading a file. "nn" is the return code from DOS.

**Insufficient Memory for SortSummary** (Report Writer) - you are trying to do a "Summary Sort", but there is insufficient memory (RAM) for the "Sort Summary Table". Reduce the size of the table by either setting variable "&STABSIZ" in your report description file or by entering a smaller value on the Report Writer screen (Sort Summary Table Size).

**INVALID ACCT=nnnnn;SRC=ss;TRANS=nnnnn** - While printing/processing the Trial Balance, a transaction ("tttt") on source journal "ss" contains an invalid account number ("nnnnn"). Verify that "nnnnn" is a valid number and that it exists on the Chart of Accounts. Contact LCC for assistance if "nnnnn" is not a valid number.

**Invalid Amount (Trans "nnnnn",ss)** - You entered a transaction for an Order on Accounts Receivable or Accounts Payable that would cause the total amount received/paid to be a negative amount. Press "F2" to skip the transaction and continue with other Orders. Press "F4" to abort posting.

**Invalid "BOOMS" Parameters** - Parameter(s) used to start the BOOMS System are invalid. Verify the correct STARTUP Procedure.

**Invalid: \*\*\*\*\*CAPACITY EXCEEDED\*\*\*\*\*** (Report Writer) - The Report Description File (LRL file) has caused a table overflow. Contact LCC for assistance.

**Invalid Control Statement** - (Report Writer) A report definition statement is invalid. The actual statement is displayed on the screen.

**Invalid Dictionary Element** - (Report Writer) The current control statement structure requires a dictionary element, but no such element exists on the dictionary file. The statement containing the invalid element is displayed on the screen.

**Invalid Entry!! ACCT is on Credit Hold** - you attempted to add an Order that contains a promotional record which is being CREDIT Held. Check with the Accounting Department concerning the status of the account.

**Invalid Entry!! Item is being Held** - You attempted to add an Order that contains a Promotional record or a List record that is being Held. Verify the validity of your entry.

**Invalid File Prefix** - (Report Writer) The current control statement contains a file prefix that is either unknown to the Report Writer or to which a connection has not been established. See Appendix F for a list of valid FILE PREFIXS. If you have specified a valid FILE PREFIX, verify that a connection has been established. For example, if the primary file being processed is the Order file (OR) and you wish to use entries from the List File (LI), you must include a statement that expands the List Number from the Order File before you can use the "LI" prefix. For example, the following statement could be included in the DETAILLINE SECTION to establish this connection:

**LISTNUMBER(0) EXPAND**

**Invalid "FileID"** - (Report Writer) You specified an invalid "FILEID(fid)" in the DETAILLINE SECTION.

**Invalid "Input" File Structure** - (Report Writer) The Report Writer cannot interpret the Report Definition File. Verify that the file specified is correct.

**Invalid Key Number or Key Segment** - (Report Writer) In the SETUP SECTION you have indicated a file "KEY NUMBER" or "KEY SEGMENT NUMBER" that is not valid for the file being processed. See "&KEYNUM/&KEYSEgn" combinations in the Report Writer section for valid values. The statement containing the invalid "Key information" is displayed on the screen.

**Invalid Keyword on Statement** - (Report Writer) The syntax of the current control statement indicates the presence of a "Keyword", but the keyword is unknown. The statement containing the invalid "Keyword" is displayed on the screen.

**Invalid "Literal" Value on Statement** - (Report Writer) The current control statement syntax indicates a literal value should be present, but the value is invalid. The statement containing the invalid "LITERAL" is displayed on the screen.

**Invalid New Password** - From the SIGNON Window, you entered a NEW Password. However, the Password is identical to one of the last 2 Passwords you had for this ID or you are not allowed to change your password at this time or the password does not meet syntax requirements.

**Invalid Numeric on Statement** - (Report Writer) The current control statement structure requires a numeric variable or numeric constant, but one was not provided. The statement containing the invalid numeric is displayed on the screen.

**Invalid Option, Please Re-enter** - On a MENU you entered an invalid Function and/or Sub-Function value.

**Invalid or Missing Mask** - (Report Writer) The current DETAILLINE SECTION statement requires an EDIT MASK in order to print properly, but one was not provided. The statement containing the invalid "MASK" is displayed on the screen.

**Invalid or Missing Report Section** - (Report Writer) A required report section is missing (e.g. the SORT DEFINITION SECTION).

**Invalid Or Unbalanced "If...Endif"** - (Report Writer) The structure of a report definition statement is invalid. Each "IF" statement required a matching "ENDIF" statement.

**Invalid Password, Please Re-enter** - You attempted to SIGNON to the System with an invalid Password.

**Invalid Ref#(Trans "nnnnn");Post Ended** - during the post of cash to Accounts Payable (or Accounts Receivable), you attempted to post a transaction containing a "000000" reference number. This reference number indicates that the BOOMS "Check Writer" is to write a check for the transaction. Because it has not been assigned a proper reference (check) number, it is not eligible for posting. Run the "Check Writer" before attempting to re-post the transaction.

**Invalid Sort Type** - (Report Writer) The "sort type" in the SORTDEFINITION SECTION must be either "A" or "D". The statement containing the invalid "SORT TYPE" is displayed on the screen.

**Invalid Source Journal = "ss",F2** - You are trying to post a transactions to the General Ledger but the transaction contains an invalid "Journal Code" ("ss" is the Source Journal). Press "F2" after noting the error message. Contact LCC for assistance after the Posting is complete.

**Invalid Statement (Internal Error)** - (Report Writer) This is a BOOMS internal error. Report it to LCC.

**Invalid Variable Construction** - (Report Writer) The "variable" on the current control statement is constructed improperly. The actual statement is displayed on the screen.

**Invalid Variable (Unknown)** - (Report Writer) The "variable" used on the current control statement has not been defined (in the VARIABLESDEFINITION SECTION). The statement containing the variable is displayed on the screen.

**Invalid Verb on Statement** - (Report Writer) A report definition statement contains an invalid verb. The statement containing the error is displayed on the screen.

**Invalid Set Command** - You issued a "SET" command that is syntactically incorrect.

— J —

**Journal Re initialization Error=nn** - You are trying to run step "P1" from the "General Ledger Period End Checklist", but a "Btrieve Record Manager" error, nn, has occurred. This error has occurred while creating the journal for the next accounting period. The new Journal has not been properly set up, but the Period-end Journal "BJOUyppp.DBF" has been created. Contact LCC for assistance.

— M —

**Mailer Code Change ("F2"=Yes, "F4"/No)** - You are updating the Owner's Mailer Code for a List. BOOMS is prompting as a reminder that such an update can "break" an existing Exchange Balance relationship. Press "F2" to do the update. If in doubt, press "F4" to cancel the update and check to see if any Orders refer to the old owner code. If they do, cancel the Orders (to nullify the Exchange), update the List, and un-cancel the orders (to establish the Exchange with the new Mailer Code).

**Max User Count Licenses Exceeded** (Error Code 161)- The maximum number of Pervasive SQL 2000i licenses has been exceeded.

**Missing G/L Account "nnnnn"** - You are running a Trial Balance. The journal contains a transaction for account "nnnnn", but that account does not exist on the Chart of Accounts. Add the account (probably a "60nn" or "70nn" account) to the Chart of Accounts and rerun the Trial Balance.

**Missing "XJOURNAL.DBF"** - You are trying to run step "P1" from the "General Ledger Period End Checklist", but your system is missing file "XJOURNAL.DBF". This critical file is used to reinitialize the journal for the next accounting period and should always reside in the same directory as "BJOURNAL.DBF". You can get a copy of it from the "BOOMS DATABASE" Disk.

— N —

**NOACCT (Trans. "nnnnn", Source "ss")** - You are trying to post a Cash transaction to Accounts Receivable or Accounts Payable for an Order that is not on the Accounts File (possibly a prepayment). If you wish to post the transactions anyway, press "F2". BOOMS will create a "prepayment" entry for the Order. If the transaction is not to be posted, press "F4". BOOMS will skip the transaction and continue posting other transactions (if any). In this case, the transaction will remain unposted.

**NOACCT (aaaa) "ss" Trans. "nnnnn",F2** - You are trying to post a transactions to the General Ledger but the Chart of Accounts does not contain the indicated account. "aaaa" is the Account Number, "ss" is the source journal, and "nnnnn" is the transaction number. Press "F2" after noting the error message. Contact LCC for assistance after the Posting is complete.

**Not Authorized for Requested Function** - You attempted to use a BOOMS Function that requires special authorization, but you do not have such authorization.

**No "Batch Header";Must Shift-F8, F2/F4** - Some type of system failure (Hardware or Software) occurred that required a repair of the journal. The failure caused a missing "batch header". You are now trying to do Transaction entry and BOOMS needs to have the "batch header". Press "F4" to receive message "Record(s) not found on file "BJOURNAL". This will prevent you from entering transactions. Press "F2" to ignore the error. IF YOU DO THIS, YOU MUST CREATE A NEW BATCH IMMEDIATELY (Shift-F8). THIS WILL ALLOW YOU TO CONTINUE PROCESSING THE JOURNAL.

**Not Deleted, Record is not Deletable** - You attempted a Delete (F4) operation for a record that cannot normally be deleted (e.g. "Canned" Special Instruction Number 10). Check the documentation for the appropriate action to take.

**Not in Catalog, Symbol="sssssss"** - Record "sssssss" is not catalogued in the SYSTEM CATALOG ("BSYSCAT.DBF"). Verify that the SYSTEM CATALOG has not been erroneously modified.

**Not Ready Reading Drive d** - Output is being directed to a Disk Drive (probably a floppy disk) and the device is not ready. After readying the drive, issue the appropriate reply to the "Abort, Retry, Fail" message that follows this message.

**Not Updatable (See Accounting Dept)** - You attempted an Update of an Order that is not updatable because it is under the control of the Accounting Department.

**Not Updated, Record is not Modifiable** - You attempted an Update (F5) operation for a record that cannot normally be updated (e.g. "Canned" Special Instruction Number 10). Check the documentation for the appropriate action to take.

**Not Valid for Order Entry** - You are trying to Add an Order but the indicated promotional Entry is flagged as "not valid for Order Entry". Verify that you are entering a valid code.

— O —

**Ok (Toggle Accepted)** - A Toggle Function Key has been Pressed. The request has been satisfied.

**Open Error=nn on File "xxxxxxx"** - A Btrieve error, "nn", occurred while attempting to open file "xxxxxxx".

**Order Contains Invalid Broker Code** - You are trying to print a Brokerage Order from Order Entry but the Broker for the Order does not show one of your Broker. Verify the validity of the Broker Code.

**Order is not under Accounting Control** - An attempt was made to perform an accounting Function (e.g. Invoice Kill) without first putting the Order under Accounting Control (i.e. F5, Post).

**Order is Posted to Accounts Receivable** - An attempt was made to perform an accounting Function (e.g. Invoice Post) but this order is already Posted to A/R-A/P. The A/R-A/P entry must be FREED in order to do this.

**Order Must be Invoiced First** - An attempt was made to print an Invoice for Additional Charged, but the Invoice is not flagged "Printed".

**Order is Held or has not been Printed** - You attempted to place an Order under Accounting control (F5-Post) but the Order is either "HELD" or has not been printed.

**Order "nnnnnn" Invalid Broker; F2/F4** - A/R-A/P posting error. If you are not the mailer (buyer) and not the manager for an Order, the Broker Code MUST indicate one of your brokers. However, this is not the case. This situation usually indicates an invalid Order type (i.e. Management/ Brokerage flag is invalid) on the Orders Posting/Invoicing screen. Press "F2" to continue posting other Orders or press "F4" to terminate Orders Posting. Verify that the type (MAN-AGE/BROKER) is correct on the Orders Posting/Invoicing screen.

**Order "nnnnnn" Invalid S.B. Code; F2/F4** - A/R-A/P posting error. You have entered an Owner's Service Bureau Code that is the same as the Owner Code. The two codes must be different. Press "F2" to continue posting other Orders or press "F4" to terminate Orders Posting.. Change the Owner's Service Bureau Code on the Invoice and re-post.

**Order "nnnnnn" Missing List;Run Failed** - While processing an Order, a required List record could not be found on the List File. The run has been abnormally ended. Verify that the List has not been erroneously deleted.

**Order "nnnnnn", Missing or Invalid List** - during posting to A/R-A/P, an Order was found to have invalid List information. Since the Owner Code for Accounts Payable is determined from the List, BOOMS cannot continue with the current Order. Press "F2" to continue posting of other Orders or press "F4" to terminate posting. Verify the List information for the Order.

**Output File Open Error; DOSRC=nn** - an error occurred while opening a DOS file. "nn" is the error code reported by DOS. Contact LCC for assistance.

**Output File Write Error; DOSRC=nn** - While writing a sequential file to Hard/Floppy Disk an error occurred. "nn" is the error code reported by DOS. Contact LCC for assistance.

— P —

**Password Expired, Change Required** - You attempted to SIGNON to the system for the 1st time without changing your Password or your current Password requires change because it has expired.

**Paused ... Enter Values in Window** - You are running a Report Writer report and pressed the "pause" key (F4). Screen variables are redisplayed with their current values. If appropriate for the report being run, you can enter new values for any of the input variables (or just press "Esc" to continue the report).

**"PBKS" File** - you pressed Function Key "Alt-F12" to begin keystroke playback. Enter the name of the Playback BOOMS KeyStroke file (BKS file) directly onto the interactive status line and press enter to begin playback. If you erroneously pressed "Alt-F12", press "Esc" to cancel playback mode (ignore INPUT FILE OPEN ERROR message).

**Press a Function Key to Continue** - BOOMS is prompting you to enable an action by pressing a Function key.

**Press a Function Key to resume BOOMS** - You issued a DOS COMMAND (DOSCMD). Pressing a Function Key will return you to BOOMS.

**Press "F0" to Confirm Exit From System** - You pressed "F10" to request an exit from BOOMS. Press "F10" again if you really want to exit. Otherwise, your next keystroke will be valid (as if you never pressed F10).

**Press "F1" to Obtain Help Information** - BOOMS is reminding you of the meaning of the "F1" (Help) key.

**Press "F2" to Continue, "F4" to Cancel** - Printing is currently being directed to the screen. You can view the next screen of output (F2) or cancel the screen output (F4).

**Press "F2" to Print, "F4" to Cancel** - A conditional print (e.g. an Invoice for Additional Charges) is to be done. You can proceed with the print (F2) or cancel it (F4).

**Press "F2" to RETURN to Window/Menu** - Printing is currently being directed to the screen. The last screen is being displayed. The system is waiting for an "F2" response to return to the screen that was being displayed prior to the Print request.

**Press "F3" to Add, "F4" to Re-do** - An Invoice for Additional Charges has been Printed. Press "F3" if the Additional Charges are correct (they will be merged into existing charges). Press "F4" if the charges are incorrect and you want to respecify them.

**Printed** - A report has finished printing. Control has been returned to you. If you are using a print spooler (e.g. running on a network), the output may still be on a print queue (i.e. not yet physically printed on a printer).

**Printer Cannot Accommodate Labels** - You tried to print an illegal combination of mailing LABELS (e.g. 3-ACROSS, 10-CPI, 2.0-INCH wide LABELS will not fit on a LABEL).

**Printing in Progress** - You requested a PRINT (F2) function. The request has been accepted. If desired, the print can be terminated by pressing "ESC" (or Ctrl-Break or Alt-F9)

**Program Load Error, Dos Return Code=nn** - BOOMS attempted to dynamically Load-and-Execute a program, but a DOS error, "nn", has occurred.

**Program Not Found** - BOOMS attempted to dynamically Load-and-Execute a program, but the program could not be found.

**Program too Large** - BOOMS attempted to dynamically Load-and-Execute a program, but the program was too large to fit in available storage.

— R —

**Recall: F5=Mx F6=x1 F7=x2 F8=x3** - you requested a Recall (Shift-F3) while processing the Cash Receipts, Cash Payments or General Journal. This Status Menu is presenting you with four options. Press F5 to recall from a Memorized Journal, press F6 to recall from DataEntry Journal 1, press F7 to recall from DataEntry Journal 2 or press F8 to recall from DataEntry Journal 3. (See Chapter 10 for more detail)

**Record(s) Not Found on File "sssssss"** - You requested that BOOMS Display (F7) a record, but the record could not be found on file "sssssss".

**Record "nnnnn" Not Merged, Press F2** - You are running a Files Utility "Merge1" and a record (as indicated by "nnnnn") is not merged because the record on the related database is more current. Press "F2" to continue, "F4" to abort.

**Record/Function in use; Try Again Later** - in a network environment, you attempted to update a record that is in use by another workstation or attempted to use an exclusive "function" that is currently being used by a another workstation. For example, you will get this message if you attempt to enter "Cash Receipts" (Journal processing) if another workstation is already entering Cash Receipts.

**Report Terminated** - A Report was being printed and you pressed the "ESC" key (or Ctrl-Break or Alt-F9).

**Relationship Table Capacity Exceeded** - From the "Orders Reporting" screen (O2), you are trying to run an "Exchange Status Report" (M3) or "Exchange Balance Recap" (M4). These reports have a limit of 450 entries. You can obtain similar reports by using the Report Writer reports "EXCHPRT4" and "EXCHPRT5" which have no limit to the number of entries.

**Request Canceled** - You requested termination of a non-printing task. The request has been satisfied.

**Request Ignored** - You pressed a Function Key combination that is not valid for the current screen. BOOMS ignored the request.

**Return Code from "Bkeys"=nn** - BOOMS has terminated abnormally because of a screen error ("nn"). Re-BOOT the System (Alt-Ctrl-Del). If the problem reoccurs, contact LCC for assistance.

— S —

**Saved** - While doing DataCard ADD or EDIT, you pressed the Save Key to explicitly request that the system save the DataCard

**Screen Error on "xxxxxxx"** - An error has occurred while processing a BOOMS screen, "xxxxxxx". Re-BOOT the System (Alt-Ctrl-Del). If the problem reoccurs, contact LCC for assistance.

**Screen "xxxxxxx" not Found** - BOOMS attempted to load a screen definition, "xxxxxxx", from "BSCREENS.DBF" but the definition could not be found. Re-boot the System (Alt-Ctrl-Del). If the problem reoccurs, contact LCC for assistance.

**Screen Variables Table Overflow** - This is a BOOMS internal error. Restart BOOMS and Contact LCC for assistance.

**SENDFAX;Confirm Multiple Faxes;"F2/F4"** - you are sending multiple faxes and will not be prompted for individual fax# confirmation. Press "F2" to confirm the sending of the faxes. Press "F4" to cancel the faxes.

**SENDFAX;t,ccccc;fffff;"F2/F4/F8"** - you are directing print output from Order-Entry, Invoicing, or Clearances to a FAXBOX (PRINTC=FAXBOX). "t" is the promotion type and "ccccc" is the promotion code to which you are faxing. "fffff" is the fax number. Press "F2" to confirm the sending of the fax. Press "F4" to cancel the fax. Press "F8" to display the "SENDFAX Parameters" screen to modify faxing parameters before sending the fax.

**"Set" Command Successfully Processed** - A "Set" command has performed its function successfully.

**Signon Window Screen Error** - BOOMS is unable to display the SIGNON screen. Before terminating, BOOMS will issue another message indicating the nature of the problem.

**Sorted** - A Sorting function has completed successfully.

**Sorting Error, Return Code = nn** - An Opt-Tech Sort error has occurred. "nn" is the return code. See the list of Common Opt-Tech Sort Error Codes for a description of "nn". If this does not help, contact LCC for assistance.

**SortSummary Table Overflow** (Report Writer) - You are doing a "Summary Sort" and have exceeded the size of the "Sort Summary Table". Increase the size of the table either by setting the "&STABSIZ" variable in your Report Description File or by entering a higher value from the Report Writer screen (Sort Summary Table Size).

**Special Inst. Numbr=nnn not Found** - During "Special Instructions" processing, you requested a "CANNED" Special Instruction that is not on the "Special Instructions" file. Verify that you entered the proper "canned" number code.

— U —

**Unknown Signon-ID, Please Re-enter** - From the SIGNON screen you entered an ID that is not defined to the System. Re-enter a valid SIGNON-ID.

**Update Request** - You requested an UPDATE (F5) action against the current record.

**Update Request for "xxxxx" Date** - You specifically requested JUST the update of a DATE field (e.g. xxxxx=Order, xxxxx=PAYM-DUE, xxxxx=INVOICE).

**Updated** - An Update has successfully occurred for a record on a file.

— V —

**Value for Field is Invalid, Re-enter** - You entered a value that is syntactically incorrect. The cursor is positioned at the field in error.

**Verify Sort Code Change; "F2/F4"** - You are trying to update the "Sort Code" field for a Promotional" or List" record. Verification is requested. Press "F2" to allow the update, "F4" to cancel the update.

— W —

**Write Fault Error Writing Device LPTn** - an error occurred while writing to printer "n" (probably the printer is not ready). After taking appropriate action to correct the problem, issue the appropriate reply to the "Abort, Retry, Fail, Ignore?" message that follows this one.

— Numbers —

**nnnnn Invoices Printed**  
**nnnnn Orders Posted**  
**nnnnn Orders Printed**  
**nnnnn Records Archived**  
**nnnnn Records Being Sorted**  
**nnnnn Records Deleted**  
**nnnnn Records Merged**  
**nnnnn Records Printed**  
**nnnnn Records Reported (dddd DTL)**  
**nnnnn Records Selected**  
**sssss of ttttt Stripped**  
**nnnnn Transactions Posted**  
**nnnnn Transactions Copied** - You are running a "batch" process or printing a report. A running total is being Displayed for informational purposes. "nnnnn" is the running total. "sssss" is number of Orders "stripped". "ttttt" is the total number of Orders "scanned". "dddddd" is the number of "detail" records

**COMMON DOS ERROR CODES**

Most DOS error numbers are translated by BOOMS to a text message. Following is a list of common errors by number:

- 2 - File or Path Name not found.
- 8 - Pprogram not Executable or has an Invalid File Format.
- 9 - Invalid Handle; File not Open for Writing/Reading; File "Locked"
- 12 - Insufficient memory to Execute a program
- 13 - Either (1) Tried to Open "Directory", (2) Tried to Write to a Read-only File, (3) a Share Violation, or (4) tried to rename a file to a name that already exists.
- 17 - File already Exists (you can't overwrite it).
- 24 - No More File Handles Available (too many open files). Check your CONFIG.SYS for a valid "Files" parameter
- 28 - No space left on device. Check the device (e.g. your HardDisk) to see if there is any space on it.



## COMMON BTRIEVE ERROR CODES

Most Btrieve error numbers are translated by BOOMS to a text message. Following is a list of common errors by number:

- 2 - I/O Error during disk read/write
- 3 - File not open.
- 4 - Requested key not found
- 5 - Attempt to add duplicates when not allowed
- 6 - Invalid Key Number
- 8 - Invalid positioning
- 9 - End of File
- 11 - Invalid File name
- 12 - File not found
- 14 - Pre-Image Open Error
- 15 - Pre-Image I/O Error
- 17 - Error closing file
- 18 - Disk full
- 19 - Unrecoverable error
- 20 - Btrieve Record Manager not started
- 22 - Record Buffer too small
- 24 - Page Size error
- 25 - Create failed for the name specified
- 30 - Not a Btrieve File
- 36 - Transaction Error
- 38 - Transaction Control File I/O Error
- 39 - End/Abort Transaction Error
- 43 - Invalid Record Address
- 54 - Variable Page Unreadable
- 80 - Conflict (NETWORK)
- 81 - Lock Error
- 84 - Record in use (NETWORK)
- 85 - File in use (NETWORK)
- 86 - File Table full
- 87 - Handle Table full
- 91 - Server Error (NETWORK)
- 94 - Permission Error (NETWORK)

## COMMON OPT-TECH SORT ERROR CODES

**210** -An error occurred when attempting to create a file. It means that the disk directory is full or you are typing to create a file with an improper file name or no file handles are available. You may need to increase FILES= in CONFIG.SYS to FILES=100

**211** -The input and output file names are the same. They must be different.

**212** - Output File Name missing. You didn't specify a file name for Sorted Record Output

**214** - Error opening input file. You may need to increase FILES= in CONFIG.SYS to FILES=100

**240** - Not all data written to disk. Probable cause is not enough disk space.

**330** - More files handles needed. Increase FILES= in CONFIG.SYS to FILES=100.